

# Explore exceptional warranty providers to help cover your customers and grow your business.

## SYNCHRONY APPROVED WARRANTY PROVIDERS

HVAC WARRANTY PROVIDERS		
AIG Warranty Guard	Montage Inc. Furniture Services	ServeCo International, Inc.
JB & A Extended Warranties	N.E.W. Customer Service Companies, Inc.	SquareTrade
AMT Warranty Corp	Risk Assurance Partners, LLC	Ultra Shield
Fortegra	RPM International	UNITERS North America, LLC
Furniture Care	Safeware	UV3 Masterguard
GBS Warranty Services	Sea Pine Technologies	Valspar
		Warrantech
		The Warranty Group

If the warranty provider you would like to use is not on the above list, please contact your Synchrony Sales Representative.

### MAINTENANCE & EXTENDED SERVICE AGREEMENTS:

- Maintenance or extended service agreements (defined as multi-year extended parts and/or labor warranty) cannot be the primary and/or only purchase. This is defined as the maintenance agreement not exceeding 50% of total purchase amount.
- Maintenance agreements are permitted to be purchased within 12 months (24 months for JB & A Extended Warranties) of new product purchase date as long as warranty is 50% or less of original purchase.
- Merchant, and not Synchrony, is responsible for remitting payment owed to its vendor, the authorized Warranty provider, for any warranty transaction made on a Synchrony account under the Merchant Agreement.
- Maintenance or extended service agreements must be underwritten through Synchrony’s list of approved Warranty and Service Providers.
- Merchant underwritten extended Warranty and Service contracts are not allowed.

### MERCHANT PROVIDED PREVENTATIVE MAINTENANCE AND CONSUMABLES:

- Merchant provided preventative maintenance (eg., Spring Air Conditioning or Fall Furnace tune-up to ensure equipment is operating at maximum efficiency) and/or consumables (e.g., furnace and humidifier filters, UV light replacement, refrigerant) sales are permitted and may be processed as stand-alone transactions.
- Pre-funding/billing in advance of preventative maintenance service or consumables delivery is not allowed.