

RESOLVE DISPUTES & FRAUD CLAIMS

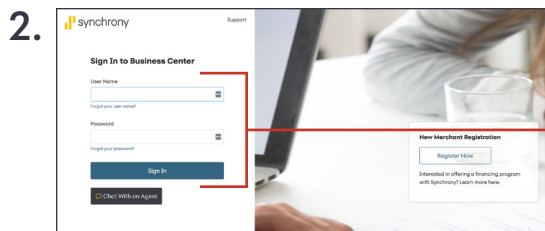
ENROLL IN OUR NEW NOTIFICATION AND RESOLUTION PROCESS FOR DISPUTES AND FRAUD CLAIMS ON BUSINESS CENTER.

Help maintain good customer relationships and keep your business running smoothly by never missing another dispute or fraud claim.

1. SIGN IN

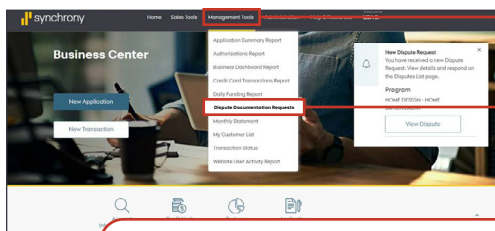
Location Administrators:

Click here to sign in to Business Center or visit bc.syf.com.



Enter information and click "Sign In."

3. Hover over "Management Tools."



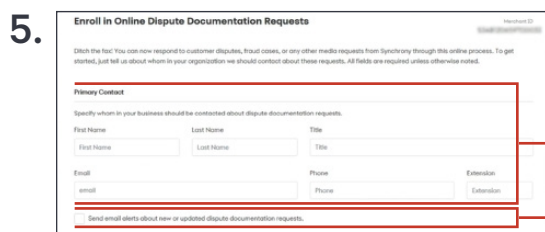
Select "Dispute Documentation Requests."



NOTE: The "Dispute Documentation Requests" page will open in a new window. Please ensure your pop-up blocker is turned off for the page to open correctly.

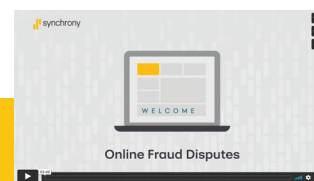


Choose your program if applicable.



Fill in required fields.

Check the "Send email alerts" box to receive updates and alerts.



Watch this brief video to get started today.

[WATCH NOW](#)



Questions?

Contact your Synchrony Sales Team.

[CONTACT US](#)