

Associate Checklist

Welcome to the Synchrony HOME™ program!

You can accept all Synchrony HOME Credit Cards and offer your financing promotions. Just look for the Synchrony HOME mark on the card.

The Synchrony HOME Credit Card offers purchasing power at home-related retailers.

Accepted at thousands of retailers from furniture, decor, appliances and more



CARDHOLDERS CAN ENJOY THIS **EVERYDAY BENEFIT**, EVERYWHERE THE CARD IS ACCEPTED.

MONTHS
Promotional Financing
on purchases of \$299 or more

PLUS, YOU CAN OFFER

12-60
MONTHS
Promotional Financing
on qualifying purchases.





Here is some important information that can help you as you offer Synchrony HOME™ to your customers.

Look for Synchrony HOME Credit Cards. You can accept any card with the Synchrony HOME brand mark.
Ask your customers if they have a Synchrony HOME Credit Card. If they don't have the card with them, you can look up the account number.
Introduce new customers to the benefits of financing and with the Synchrony HOME Credit Card. Tell them about the everyday promotional financing offer and any other promotional financing offers you may have available. Ask if they would like to complete a quick application.

If you have any questions, please call Merchant Services at 1-800-333-1082.

Processing sales

Use Synchrony Business Center or your custom store point-of-sale system to process all Synchrony HOME transactions.

Your financing program promotions, tran codes and rates are the same for all Synchrony HOME transactions. Use your Synchrony point-of-sale system and the corresponding tran code to ensure your customer gets the correct promotion.

Account lookup

In Business Center, select "Sales Tools" from the top navigation bar, and select "Look Up Account Information" from the drop-down menu.

- · Select program from drop down menu.
- · Choose search method:
 - Account number
 - Application Key
 - Full or Partial Social Security Number
 - · Name & Phone Number

¹Subject to credit approval. Minimum monthly payments required. Promotional financing offers available at the time of purchase may vary by location. See store for details.